

RECEIVED
CENTRAL FAX CENTER

DEC 03 2004

Intellectual Property Law Group

Verizon Corporate Services Group Inc

600 Hidden Ridge Drive
Irving, Texas 75038
MailCode HQE03H14
Phone: 972718-4800
Fax: 972718-3946
E mail:
christian.andersen@verizon.com

To: U.S. Patent and Trademark Office – From: Christian R. Andersen
Examiner: M. ELAHEE
Group Art Unit: 2645
Sr. Paralegal – Intellectual Property

Fax: 703-872-9306

Pages
with 10
Cover:

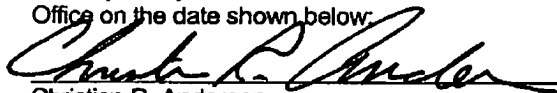
FORMAL SUBMISSION OF:

- 1) Response to Office Action.

Title: CALENDAR-BASED CALLING AGENTS
Serial No. 10/084,121
Filing Date: February 27, 2002
First Named Inventor: Alin D'SILVA
Atty. No. 01-1008

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


Christian R. Andersen

Date of Transmission: December 3, 2004

#1742v1

Hold for I Fu
programming
0430

Atty Docket No.
[01-1008]

Page 1 of 9

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Alin D'Silva et al.
Title: CALENDAR-BASED CALLING AGENTS
Appl. No.: 10/084,121
Filing Date: Feb. 27, 2002
Examiner: M. Elahee
Art Unit: 2645

RECEIVED
CENTRAL FAX CENTER
DEC 03 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Applicant submits the following in response to the Office Action mailed September 9, 2004, in the above-identified application.

A **Listing of the Claims** replacing all previous claim listing begins on page 2.

Remarks begin on page 6.